




QUICK-STEP[®]
FLOOR DESIGNERS



Going the extra mile for
streak-free, easy maintenance!

EN - UK - MAINTENANCE GUIDE

LAMINATE

MAINTENANCE GUIDE

Why Quick-Step® maintenance products?

1 Our maintenance products have been **specifically developed for and tested** on Quick-Step laminate floors.
Fresh and pleasant fragrance.

2 The use of the correct maintenance products also maintains the **guarantee on your floor**.
No build-up of layers: dirt and unhygienic residues are removed; the original character of the floor is retained.

3 The **low pH value** guarantees that the floor surface is not affected.
Easy and efficient.
Available from your **dealer or online** at www.quick-step.com.



Quick-Step Laminate has a sealed surface which means bacteria cannot accumulate on the floor. This makes it a very hygienic and easy to clean floor!

The range



Quick-Step® CLEANING KIT QSSPRAYKIT

- mop holder with telescopic handle and ergonomic grip with a spray nozzle for easy cleaning
- microfibre cloth, machine washable at 60° C
- maintenance product Quick-Step Clean 1000 ml



Quick-Step® CLEAN 1000 ml QSCLEANING1000 2500 ml QSCLEANING2500

After installation: the first thorough cleaning after laying the floor

After installation, the floor may need a thorough clean. Your Quick-Step floor is ready for use when you buy it. Don't use any protective products, even if the packaging mentions that they are suitable for laminate floors.



Follow these instructions:

1. Remove all coarse dirt with a soft broom and a dust pan
2. Clean the V-grooves with a special vacuum cleaner
3. Clean with a dry microfibre cloth as described in "dry maintenance"
4. Remove any stubborn dirt as indicated in the dirt removal guide.
5. Clean with slightly damp microfibre cloth as described in "Slightly damp maintenance"

Streak-free cleaning, week after week

FOR STANDARD LAMINATE RANGES

Weekly cleaning: dry

QUICK•STEP® MICROFIBRE CLOTH

A traditional vacuum cleaner is generally not used to clean laminate floors. Floors with a V-groove are the exception to the rule. We recommend the Quick-Step microfibre cloth for regular maintenance. This mop is designed for dry and slightly damp use. The special fibres have a high dirt-absorption capacity. They can take up the dirt easily.



Do not use impregnated disposable cloths. These often contain oily products that attract dust and they may leave stains on the floor.

Monthly cleaning: slightly damp

QUICK•STEP® CLEAN

We advise you to clean your floor 1 to 2 times per month. Use water sparingly. Cleaning too often or using too much water is unnecessary and could even permanently damage your floor. It is extremely important that surplus fluid is not left standing on the floor in any circumstances. You can use the same microfibre cloth for this purpose (QSSPRAYMOP). Use Quick-Step Clean 1000 ml or 2500 ml (concentrate) as a cleaning product. These products also give off a pleasant fragrance throughout your home.

Damp cleaning

FOR QUICK-STEP LAMINATE WITH HYDROSEAL TECHNOLOGY

Therefore cleaning with a wet cloth is allowed (including the use of Quick-Step Clean). Ideal for use in bathrooms, kitchens, utility rooms, entrance halls, ...!

In general, steam mop cleaning is allowed for Quick-Step Hydroseal floors. Please use at low power and with an appropriate cloth for even distribution of heat and steam. Check the steam mop manufacturer's instructions for detailed info.

For the Eligna range, we recommend to never use a steam cleaner.



A selection of the Quick-Step range is produced with Hydroseal technology: a water-resistant coating on the long and short edges. This protects the floor against regular exposure to water.




Instructions for use

- Add 2 caps (bottle cap) to a bucket of water (10l).
- Soak the mop or floor cloth in this solution and wring out thoroughly
- Wipe the whole floor without lifting the microfibre mop. Wipe in the lengthways direction of the panels.
- Distribute the moisture evenly across the floor.
- Never pour the bucket of solution across the floor.
- Always wipe dry with a microfibre cloth until no more moisture is visible on the floor.
- Gradually work your way over individual areas that do not exceed 15-20m².
- When using the Quick-Step Spray Kit just add a little gulp to the container and fill the rest with water.

Stubborn dirt: removal guide

Stains, stripes or marks made by rubber, plastic, oil, ... pose no problems for your Quick-Step laminate floor.

The table below indicates which products to use in particular cases. In case of doubt, do not hesitate to contact your local retailer or the manufacturer for advice.

Type of dirt	Stains can be removed with
Local staining	Apply Quick-Step Clean to the stain. Leave for a couple of minutes to soak into the stain. Use a clean cloth, moistened with lukewarm water to remove the stain. Repeat the process if necessary.
Chocolate, grease, fruit juice, drinks, wine	Use Quick-Step Clean thinned in lukewarm water.
Rubber marks (shoe soles, etc.)	Wipe off with a dry cloth, then use Quick-Step Clean if required.
Urine, blood, etc.	Remove with a moist cloth as fast as possible. If the stain has dried: rub mechanically with a dry cloth. If necessary, use a slightly moistened cloth with Quick-Step Clean product.
Nail polish, shoe polish, lipstick, tar, etc.	Remove as fast as possible with a dry cloth or a cloth that is slightly moistened with Quick-Step Clean . If necessary: methylated spirits, acetone or household solvent, benzine. Test on a small area first.
Scratches	See "tips & tricks"
Dull-looking floor	Quick-Step Clean
Gouges/deep scratches (damage caused by falling objects, such as a knife/scissors)	Quick-Step Repair Kit. This kit which includes a melting knife, sanding pads and 7 wax blocks guarantees an invisible floor repair. Check our website www.quick-step.com for the matrix with the correct colour combination for your floor or the handy user-film on youtube. 
Candle wax and chewing gum	Leave to harden, then gently scrape off.

Tips & Tricks

- 1** Sand, stones, furniture, ... they can all cause scratches on your floor. It is important to take precautionary measures such as lifting furniture instead of dragging it and placing a mat/felt pads under office chairs or furniture.
- 2** Create a cleaning zone in rooms that are accessed from outdoors. Install a mat that is large enough and is cleaned regularly.
- 3** Use office chairs with soft wheels.
- 4** Always follow the instructions on the cleaning product. You are advised to choose products that are recommended by Quick-Step: this will guarantee perfect compatibility with Quick-Step laminate floors.

The use of accessories other than the Quick-Step accessories might cause damage to the Quick-Step floor. In such case the guarantee provided by Quick-Step will be void. We therefore advise to use only Quick-Step accessories as these have been especially designed and tested for the use with Quick-Step floor panels.

QUICK-STEP IS A QUALITY PRODUCT PRODUCED BY UNILIN BVBA, DIVISION FLOORING, BELGIUM. THE UNICLIC® SYSTEM IS INVENTED BY UNILIN. EU PATENT 0843 763 B1.

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